

Operating instructions

Answering machine  
tiptel 215 clip



(UK)

**tiptel**

## Safety instructions

When installing, connecting and operating the tiptel 215 clip please observe the following instructions:

- Connect the connection cable to the appropriate sockets.
- Make sure the cables are laid in such a way that accidents cannot occur. Connected cables must not be subject to excessive mechanical strain.
- Install the device away from sources of electrical disturbance.
- Only attach accessories authorised for this device.

## Safety instructions

- Never open the device yourself. Do not use sharp or metal objects on the wrap connections.
- Use only a soft damp cloth to clean the tiptel 215 clip. Do not use abrasive liquids or chemicals to clean the device.
- Protect the device from moisture, dust, liquids and vapours.
- Do not use the device where there is direct sunlight.
- Do not use the device in areas where there is a risk of explosions.
- Only use the original TIPTEL mains plug and the original TIPTEL telephone connection cable.

## Button allocation

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Playback: Starts playback for all saved incoming messages. Playback starts with the oldest and ends with the newest recording.

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approx 3 Sec. Hold down playback for approx 3 sec.: Starts playback of incoming messages that have not yet been listened to.

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OGM/Stop: Opens the OGM selection options for recording and playback. Ends current functions.

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## Button allocation



Answering mode/Delete: Switches answering machine on with OGM 1 or OGM 2, switches answering mode off.



approx. 3 sec. Answering mode/Delete: Opens the option to delete the ICM and call list.



VIP: Marks the transferred call numbers as VIPs. Opens the VIP call list.



Control button (left): Changes the parameters in the settings menu. Selects the OGM that is to be used or played back to test the device. Is used to navigate in the ICM and call list.

## Button allocation



Control button (right): Is used to navigate in the ICM and call list.



Call-back: Starts call-back from the call list or playback. Saves the selected parameters to the settings.



Recording: Starts recording OGMs and memos.



Volume: When pressed repeatedly changes the volume setting.

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## Operation

### Product package

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Your tiptel 215 clip package contains:

- tiptel 215 clip
- Telephone connection cable
- Mains plug 9V / 300 mA
- Operating instructions
- Batteries (4 pieces, AAA)

### Installation

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Your tiptel 215 clip has been produced for normal operating conditions. Solutions in furniture varnish, cleaning oils or paint cleaners can loosen the base. Bases that have been altered in this way may leave tracks behind on the furniture.

Therefore use a non-slip underlay especially for new or freshly treated furniture.

### Connecting

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1. Fit the small connector of the telephone connection cable into the "LINE" jack and the telephone plug into the telephone socket.
2. Fit the small connector of the mains plug into the "DC 9V" jack and the plug into a 230 V socket outlet.

As soon as your tiptel 215 clip is connected to the mains power, a memory test that lasts around 37 seconds is carried out. It is not possible to interrupt the memory test. Then the device shows the counters for calls and messages and the current settings for the date and time. Two flashing symbols show you that there is no text recorded for the OGMs 1 and 2. The battery symbol shows that no batteries have been inserted. Now you can make settings and record OGMs.

Your tiptel 215 clip can be used without buffer batteries. But if the power is interrupted, all the settings and voice data are lost. We therefore strongly recommend that you use four normal batteries (1.5 V, AAA) to protect your data against power failure. The battery slot cover is under the device. You should only open it with a coin.

### Setting options

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Language ..... German or English.

Ringing tones ..... 2 to 8 ringing tones or toll-saving. You can set the fixed number of call tones before calls are answered or toll-saving starts.  
The TOLL SAVER means the tiptel 215 clip has New Message Detection to avoid unnecessary toll charges when calling long distance to check your messages. To use this feature

## Settings

set the ringer select to toll saver. If there are new messages, the tiptel 215 clip will answer after 2 rings, otherwise it will answer after 4 rings. Thus, when checking messages you can hang up after 2 rings because the tiptel 215 clip has no new messages.

- LCD contrast..... You can set the display contrast in 10 steps.
- Remote access code ..... You can enter a three-digit code for the remote access function.
- Signal code ..... By entering a signal code those who have the code can produce an acoustic signal from your tiptel 215 clip. You can enter a three digit code as a signal code.
- Time/date/weekday ..... You can enter the current time so as to document the messages.

## Settings

VIP notification on/off ..... When VIP notification is on, callers who are marked as VIPS are signalled by the tiptel 215 clip via an acoustic signal.

### Making settings

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All settings options are queried in succession in the settings menu. Changes can be made via the left control button; when the call-back button is pressed the most recently selected setting is saved and the next setting option opened. The device returns to standby when all the settings have been made.



approx. 3 seconds).

Press OGM/Stop for approx. 3 seconds.

The display shows the first setting option – the language ("DEUTSCH" or "ENGLISH" is displayed).



Press the control button (left) to make the desired setting. If necessary press the button re-

The display shows the options that can be set for this menu option in succession.

## Settings

peatedly until the desired setting is displayed.



Save the most recently displayed setting and move to the next menu option using the call-back button.

The display shows the current setting for the next menu option. The device returns to standby when all seven menu options have been set (call and message counter displayed).

If no button is pressed for 8 seconds the settings menu closes automatically. Then the settings menu must be opened again.

### Adjusting the volume

---

You can set the playback volume when the device is in standby or during playback.



Press the button repeatedly to set the volume.

In standby mode the current volume setting is played back using acoustic signals. The volume setting can be heard immediately if playback is taking place.

# Outgoing messages

## General information

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Your tiptel 215 clip has 2 individual outgoing messages (OGM 1 and 2). If OGM 1 is activated, callers can leave messages. OGM 2 is an OGM with no recording option (OGM only). Each OGM can last for up to 120 seconds. If your tiptel 215 clip recording capacity is full and an OGM 2 has been recorded, it is automatically activated when calls are answered.

When listening to OGM 1 you can start recording immediately by pressing the hash (#) key on the telephone keypad. If the OGM is long it may be appropriate to mention this option in the OGM text.

### Sample OGMs

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OGM with recording option (OGM 1)

Hello, you have called the Miller family in ... At the moment we can not come to the phone. If you have our mobile numbers, please contact us on them, otherwise just leave a message after the tone.

OGM with no recording option (OGM 2), message only

Hi, this is Susi Blumenfeld. I am not here. Please call later. Goodbye!

### Recording OGMs

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Press the OGM/Stop button briefly to open the OGM selection.

The screen shows "REC./PLAY OGM1".



You can select the OGM by pressing the control button (left).

The display switches between " REC./PLAY OGM1" and " REC./PLAY OGM2".



Press the record button briefly to record your message.

Recording starts as soon as the button is pressed.

## Outgoing messages



Start speaking. Make sure the distance to the microphone, which is below the playback button, is about 15 cm.

The display shows the minutes and seconds that you have been speaking. An OGM may be up to 120 seconds long.



Press the OGM/Stop button when you have finished your text.

The OGM is tested automatically.

### Checking the OGMs

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Press the OGM/Stop button briefly to open the OGM selection.

The screen shows " REC./PLAY OGM1 ".



You can select the OGM that you want to hear by pressing the control button (left).

The display switches between " REC./PLAY OGM1" and " REC./PLAY OGM2 ".



Press the playback button.

The OGM is played back for checking.

## Answering mode

Make sure there is sufficient memory available for the recording. If necessary delete individual or all ICMs.



1 X

For OGM 1 press the answering mode button once in standby mode.

OGM 1 (with recording) is played back for validation, and activated. The device confirms this with a voice message and the LED lights up.



2 X

For OGM 2 press the answering mode button twice in standby mode.

OGM 2 (without recording) is played back for validation, and activated. The device confirms this with a voice message and the LED lights up.

## Answering mode



To switch off answering mode press the answering mode button once if OGM 1 is active or twice if OGM 2 is active.

Answering mode is switched off and the device confirms this with a voice message.

You use the answering mode button to switch between the "OGM 1 active", "OGM 2 active" and "Off" modes. After "Off" "OGM 1 active" is repeated etc.

If you record OGM 2 (OGM only), when the incoming message memory is full your tiptel 215 clip switches to OGM 2 automatically. Otherwise the device closes the answering mode and does not answer further calls.

If you have activated the answering mode with OGM 1 and a caller records a message you can monitor it via the loudspeaker on the tiptel 215 clip. If you want to answer the call, lift the receiver.

## Answering mode

A message may be up to 120 seconds long. Then the caller is informed by voice message that the recording has stopped.

## Playing back and deleting incoming messages

### Playing back new incoming messages

---



approx. 3 seconds

Hold down playback for approx 3 seconds.

Starts playback of recordings that have not yet been listened to. The screen displays the current number of the recording and, if transmitted, the caller's number. You will hear the weekday and time before each message.



The volume can be changed by pressing the volume button repeatedly.

## Playing back all incoming messages

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Press playback briefly.

The playback starts with the first recording.

## Pause

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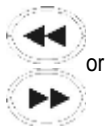


Press playback during playback.

Playback stops and can be re-started at the same point by pressing the button again. The pause lasts for up to 60 seconds and then your tiptel 215 clip automatically leaves playback mode.

## Skip

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Press the left or right control buttons.

When you press the right control button you skip the current ICM or when you press the left control button you repeat it.

## Pausing playback

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Press stop.

The playback function is switched off; the device is in standby mode.

### Call-back during playback

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When playing back a message press the call-back button.

If a call number was transmitted with the message, an automatic call back is made. You will hear the line being used and the call being made via the loudspeaker on your tiptel 215 clip. After dialling you have to lift the telephone receiver within 8 seconds. The remaining time is shown on the display.

## Deleting individual incoming messages/call numbers

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When playing back a message or displaying a call number in the call list, press the answering mode/delete button.

The current message or call number in the call list is deleted. All subsequent incoming messages are renumbered and move up one place. If you delete a call number in the call, list the message number and not the call number is displayed.

## Deleting all incoming messages/call numbers

---



approx. 3 sec.

When the playback function has stopped hold down the answering mode/delete button for approx. 3 seconds.

The display shows the choice of call list "CID" and ICMs "MSG", and flashes.



Press the right control button to delete the ICMs.

All recordings that have been heard in full are deleted.



Press the left control button to delete the calls

All calls whose recordings have been heard in full are deleted.

## Call list

Your tiptel 215 clip has a call list that saves the last 69 transmitted call numbers. The date and time of the call is displayed for each call number. A flashing tape symbol means that a message has been recorded and has not yet been heard. If the tape symbol is constantly visible the message has been heard and then saved. If you want to speak to the caller personally you can start call-back to the saved call number at the touch of a button.

### Display call list entries, playback, call-back

---



or

Display the individual call list entries using the left and right control buttons.

The display shows the call numbers with additional information. If the message number and not the call number is displayed, no call number

## Call list



was transmitted with the ICM.



If the icon > appears that indicate the call number is over 12 digits, use this button to scroll through the digits displayed.

The call number is scrolled.



You can playback the message relating to a call number (or message number) shown on the display.

The corresponding message is played back.

## Call list



You can start personal call-back while a call number is displayed.

You will hear the line being used and the call being made via the loudspeaker on your tiptel 215 clip. After dialling you have to lift the telephone receiver within 8 seconds. The remaining time is shown on the display.

To delete individual or all call numbers in the call list, follow the instructions given in "Deleting individual ICMs/call numbers" and "Deleting all ICMs/call numbers".

## VIP function

Your tiptel 215 clip gives you the option of marking up to 24 call numbers as VIPs. If the VIP function is switched on (to switch on/off, please refer to "Settings") and a call number that has been marked as a VIP is detected for a call, your tiptel 215 clip emits an acoustic signal. In addition when playing back the message a VIP symbol appears in the display and you can open a call list for VIP call numbers.

## Marking transmitted call numbers as VIPs

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or

Search for the desired call number in the call list using the left or right control buttons.

The call numbers transmitted are displayed. Press one of the control buttons until the call number that is to be marked is displayed.

## VIP function



approx. 3  
sec.

When the call number that is to be marked is displayed press the VIP button for approx. 3 seconds.

When the VIP button has been pressed for approx. 3 seconds the VIP symbol is displayed. The number is now marked.

If you want to hear the acoustic signal for VIP calls, you must switch on VIP notification. Follow the instructions in "Settings".

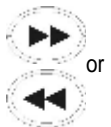
## Display VIP call list, call-back, delete

---



Press the VIP button three times in succession.

The display shows "REVIEW VIP CALL".



You can scroll through the VIP call list using the left or right control buttons.

The VIP call list is used in the same way as the normal call list.

## VIP function



You can start call-back for a personal call while a VIP call number is displayed.

You will hear the line being used and the call being made via the loud-speaker on your tiptel 215 clip. After dialling you have to lift the telephone receiver within 8 seconds. The remaining time is shown on the display.



You can delete the entry when a VIP call number is shown on the display.

The entry in the VIP list is erased. Please note that the call number remains saved in the normal call list and may need to be deleted from there.

# Memo function

You can record personal information via the in-built microphone.



Press record.

You will hear a short tone and the display shows "MEMO RECORDING".



Start speaking (maintain approx. 15 cm distance from the microphone).

The display shows the minutes and seconds that you have been speaking. Each memo can last for up to 2 minutes.



To stop the recording press stop.

The recording ends. The LED flashes to signal a new message. The message counter is increased.

## Memo function

You can also record your memo in answering mode. Other people can call this up using the remote control code.

# Signal function

Your tiptel 215 clip will emit an acoustic symbol if a caller enters the signal code on his telephone keypad during the OGM. So you can be available for important callers even when answering mode has been activated and the playback volume is set to "0". The requirement for this function is that the caller is using a telephone with tone dialling (MFV).

You can enter your signal code as described in "Settings".



Call tiptel 215 clip.

You hear the OGM.

## Signal function



Whilst the OGM is playing back enter the signal code using the telephone keypad.

Once the signal code has been recognised in full by the device you will hear short confirmation tones. At the same time the tiptel 215 clip will play notification tones whose purpose is to make someone pick up the telephone receiver.

## Remote access

You can access your tiptel 215 clip remotely from anywhere in the world using the keypad on a tone-enabled telephone. You need a personal remote access code to access the phone remotely. You can set your personal remote access code as described in "Settings".

## Remote access

---



Call tiptel 215 clip.

You hear the current OGM.

## Remote access



Whilst the OGM is playing back enter the remote access code using the telephone keypad.

Once the remote access code has been recognised correctly by the device you will hear a short confirmation tone.



Start the desired function by entering the corresponding number.

If there are new messages playback starts automatically.

If after entering a remote access code you have not selected a function within 8 seconds your tiptel 215 clip disconnects the line. If necessary you can extend the time before automatic disconnection by pressing the "6" button within/every 8 seconds. This maintains the connection and your tiptel 215 clip waits for further entries.

## Remote access functions

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00	Answering mode off Press 00 in succession.	The answering mode is switched off.
01	Answering mode on with OGM 1. Press 0 and 1 in succession.	Answering mode is switched on with OGM 1, the OGM is played for checking. If no OGM has been recorded you will be informed by voice message.
02	Answering mode on with OGM 2. Press 0 and 2 in succession.	Answering mode is switched on with OGM 2, the OGM is played for checking. If no OGM has been recorded you will be informed by voice message.

## Remote access

- |    |  |  |
|----|--|--|
| 21 | To playback all ICMs<br>Press 2 and 1 in succession.               | All messages are played back. If no messages have been recorded you will be informed by voice message.     |
| 31 | To playback new messages<br>Press 3 and 1 in succession.           | New messages are played back. If no new messages have been recorded you will be informed by voice message. |
| 32 | Notification of new calls received<br>Press 3 and 2 in succession. | The call numbers transmitted with new calls are announced.   |
| 22 | Notification of all calls received<br>Press 22 in succession.      | The call numbers transmitted to all calls are announced.   |
| 4  | Room monitoring<br>Press 4.  | You can monitor the room via your tiptel 215 clip.   |

## Remote access

- |       |   |  |
|-------|---|--|
| 5...1 | Delete all messages<br>Press 5 and then 1 after the OGM.  | After pressing 5, your tiptel 215 clip will say "Erase"; press 1 to confirm that all recorded messages are to be deleted.                      |
| 5...2 | Delete the call list<br>Press 5 and then 2 after the OGM. | After pressing 5, your tiptel 215 clip will say "Erase"; press 2 to confirm that all call numbers recorded in the call list are to be deleted. |
| 6     | Stop playback and recording<br>Press 6.                   | This stops message playback and memo recording.  |
| 7     | Recording a memo<br>Press 7.                              | After the signal tone you can record a memo that is treated as a message.  |

## Remote access

81 Record OGM 1  
Press 81 in succession. Speak your new text for OGM 1 after the beep. When you have finished your OGM text press 6 to stop the function.




Speak OGM.

6 Press 6.

82 Testing OGM 1  
Press 82 in succession.

OGM 1 is played back.

## Remote access

- 91 Record OGM 2  
Press 91 in succession. Speak your new text for OGM 2 after the beep. When you have finished your OGM text press 6 to stop the function.
-  Speak OGM.
- 6 Press 6.
- 92 Testing OGM 2  
Press 92 in succession. OGM 2 is played back.

## Remote access

When playing back a message or a call number, the following functions are available:

- |   |  |   |
|---|--|---|
| 1 | Repeat the previous message or call number<br>Press 1. | The previous message or call number is repeated from the start. |
| 3 | Move on to next message or call number<br>Press 3.     | The next message or call number is played back from the start.  |
| 4 | Repeat the current message or call number<br>Press 4.  | The current message or call number is played again.             |
| 5 | Delete the current message or call number<br>Press 5.  | The current message or call number is deleted.                  |

## Remote access

6

Stop  
Press 6.

Playback is stopped.

## Remote activation of answering mode

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Call tiptel 215 clip.

After about 30 seconds the device answers with the voice message "Answer off".



Enter the remote access code via the telephone keypad.

After recognising the remote activation code in full the device quits with a signal tone and returns to the remote access mode.

## Remote access

- 01 Press 01 (for OGM 1) or 02 (for OGM 02) in succession.
- or
- 02
- The device confirms with "Answer on" or "Announce only" and plays the OGM back for verification purposes. You can hang up as soon as the OGM starts to playback; from this point on the device is in answering mode. If no OGM has been recorded you will be informed by voice message.

## Appendix

### Service

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You have purchased a modern product of TIPTEL AG, granting a continuous level of the highest quality. This is underlined by our certification according to DIN EN ISO 9001.

If, however, problems occur or you have questions on operating the device, please contact your local dealer.

## Guarantee

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Please contact your local dealer or importer for details of guarantee for non EC countries.

Within the European Community the following guarantee regulation applies:

Your contact for services arising from guarantee obligations is the authorised dealer where you bought the device. TIPTEL AG will grant a guarantee of 2 years from the date of handover for the material and for the manufacturing of the telecommunications terminal unit.

Initially, the purchaser shall have only the right of subsequent performance. Subsequent performance entails either repair or the supply of an alternative product. Exchanged devices or parts shall become the property of the authorised dealer.

## Appendix

If the subsequent performance fails, the purchaser can either demand a reduction in the purchase price or withdraw from the contract.

The purchaser shall notify the dealer immediately of any defects found. Proof of the guarantee entitlement shall be furnished by standard proof of purchase (receipt or invoice).

The guarantee entitlement shall expire if the purchaser or an unauthorised third party interferes with the device. Damage caused by inappropriate handling, operation, storage or by force majeure or other external influences shall not be covered by the guarantee.

The guarantee shall not cover any consumable material (e.g. batteries) or defects that only slightly impair the value or the usability of the device.

Claims for damage caused by transport shall be asserted to the delivery company.

## Appendix

### Notes on settlement:

Repairs can only be conducted by the TIPTEL Service. A warranty repair does not prolong the warranty period – neither for the replaced parts nor for the device. This guarantee is not transferable and shall expire if the device is sold on to another party. It shall also expire if the device is interfered with by third parties or if the serial number on the device has been removed or made illegible. There is a guarantee seal on the tiptel 215 clip. Please do not damage or remove this seal because otherwise, your guarantee will expire.

The General Terms and Conditions of TIPTEL AG, which are part of the contract for a dealer, shall also apply. In the event of a complaint, the defective product shall be sent to the relevant TIPTEL subsidiary, the importer or dealer along with a description of the defect and the proof of purchase.

If you have any questions about your telephone line, please contact your network provider.

### CE sign

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This device is approved for the connection and use within the analogue public telephone networks in all EC countries – according to the European Requirements. Due to technical deviations in individual countries, we cannot grant an unlimited guarantee for the successful operation at all types of telephone accesses.

TIPTEL AG hereby declares that the device complies with all fundamental requirements of the European directive 1999/5/EC. This conformity is confirmed by the CE sign on the device.

Further details on the declaration of conformity can be found under the following internet address:

<http://www.tiptel.org>

## Ecological information

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During the normal use of the telephone you will not have any contact to substances damaging to your health

If you do not have further use of your tiptel 215 clip, TIPTEL AG will take back the device without any charge. The device will be properly taken to pieces for recycling.

## Troubleshooting

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Try to use the following table try to define the cause of a problem and solve the error.

Problem	Possible cause	Remedy/Recommendation
No display	No contact with mains power supply.	Check all cables and plugs. If necessary try another plug.
Display too weak or dark	Contrast set incorrectly.	Set contrast.
No sound	Volume set to zero.	Volume adjustment .

## Appendix

OGM symbol flashing	No OGM recorded.	Record an outgoing message.
Does not answer		Check all cables and plugs.
Device answers calls but does not record	OGM 2 (OGM only) is activated.	Activate OGM 1
Buzzing or other interference on loudspeaker	Interference from cordless telephones, monitors etc.	Change installation location.
No answer, subsequent telephone does not work	Wrong connection cable, wiring boxes incorrectly wired.	Only use original cables, check wiring boxes (if nec. get a specialist to check).

## Appendix

No call number displayed when a call is received	Network operator or PABX does not support the function or function is not authorised. The caller has suppressed his call number or has a secret number. The call comes from a public telephone. The call is made via a telephone network that does not support transferring call numbers.	Check with network operator or PABX as to whether function is supported or needs to be authorised.
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If all of the above suggestions do not resolve your problem, use a straightened paper clip to press RESET on the back of the tiptel 215 clip. Insert the paper clip inclined until You reach the button within the housing. Thus, you reset the answering machine.

## Technical specifications

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Dimensions (W x H x D)	
tiptel 215 clip	94 x 80 x 130 mm
Weight	
tiptel 215 clip (excluding batteries)	235 g
Mains plug	190 g
Operating voltage	
Mains plug	230 V / 50 Hz

## Appendix

Idle power output	approx. 3 W
Ambient temperature	0 – 40 °C
Outgoing messages Number of outgoing messages Length of OGM	2 (with and without recording) up to 2 min.
Incoming messages Total recording capacity approx. Max. recording time per call	30 min. 2 min.
Clip Procedure	Dual mode DTMF / FSK

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